## **MINUTES**

## **REGULAR MEETING OF THE**

## TOURISM BUSINESS IMPROVEMENT DISTRICT (TBID) ADVISORY BOARD MONDAY, AUGUST 23, 2021, 3:30 PM ARROYO GRANDE CITY HALL CONFERENCE ROOM BOARD ROOM 300 EAST BRANCH STREET, ARROYO GRANDE

In compliance with the State and County Shelter at Home Orders due to the coronavirus pandemic, and as allowed by the Governor's Executive Order N-29-20, which allows for a deviation of teleconference rules required by the Ralph M. Brown Act, this meeting was held by teleconference.

- 1. <u>Call to order.</u> The meeting was called to order at 3:32 p.m. by Board Chair Greg Steinberger.
- **2.** Roll call and flag salute. Board members present via teleconference were Greg Steinberger, Vivian Krug, April Schirmer, and Sean Dasmann. Board member Yvette Eagles was absent.

City representatives present via teleconference: Mayor Caren Ray Russom, City Councilmember Lan George, City Manager Whitney McDonald, Administrative Services Director Nicole Valentine, and Director of Legislative & Information Services/City Clerk Jessica Matson. Chamber staff present via teleconference: President/CEO Jocelyn Brennan and Marketing/Tourism Coordinator Holly Leighton. Verdin Marketing staff present via teleconference: Partner & VP of Client Services Ashlee Akers and Account Manager Natalie Bovee. Visit SLO CAL representative present via teleconference: Partner Engagement Manager Ashley Mastako.

- 3. <u>Public Comment.</u> Visit SLO CAL Partner Engagement Manager Ashley Mastako gave a marketing update of tourism at the county level. Melissa Murray will fill in for Ashley Mastako while she is out on maternity leave.
- 4. Approval of Minutes of the June 28, 2021 Regular Board Meeting

<u>Action:</u> Board member Sean Dasmann made a motion to approve the minutes of the June 28, 2021 regular board meeting. Board member Greg Steinberger seconded the motion. Motion passed unanimously by roll call vote.

5. Receive and File the Financial Reports for the Period Ending June 30, 2021

Administrative Services Director Nicole Valentine gave an overview of TOT revenue. She said TOT numbers are trending high. Since STVRs (short-term vacation rentals) can pay either quarterly or monthly, the quarter numbers are higher.

<u>Action:</u> Board member Greg Steinberger made a motion to approve the financial reports for the periods ending June 30, 2021. Board member April Schirmer seconded the motion. Motion passed unanimously by roll call vote.

6. Consider Approval of Funding from the FY 2021-22 AGTBID Budget for an Amount Not to Exceed \$10,000 for Sponsorship of 2021 Christmas in the Village Event

Chamber President/CEO Jocelyn Brennan advised to ask City Council for approval since the money would come from the fund balance. The \$10,000 sponsorship/co-op dollars are already spent for this fiscal year.

<u>Action:</u> Board member Vivian Krug made a motion to recommend to City Council a sponsorship of \$5,000 for the sponsorship of the 2021 Christmas in the Village Event. Board member Greg Steinberger seconded the motion. Motion passed unanimously by roll call vote.

7. Receive Monthly Marketing Update Verdin Marketing Partner & VP of Client Services Ashlee Akers reviewed the 2021-2024 Strategic Plan. The Visit Arroyo Grande enewsletter template has been refreshed. There was no paid media in July. The new benchmarks are high-value actions: click to call, request info, and sign up of the enewsletter. July creative included a Sunset Magazine co-op through CCTC. Ashlee also shared the 2021-22 media plan. \$70,000 will be allocated to paid media.

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**8. Board Member Communications** Board member Greg Steinberger said the Harvest Festival is mostly cancelled. Board member Vivian Krug said the museums are not ready to open yet.

- 9. Staff Communications None
- 10. Adjournment. Meeting was adjourned at 4:33 pm.

Approved by Board on 10/25/2021