

**City of Arroyo Grande  
Enterprise System Catalog  
Pursuant to SB 272 / CA Gov't Code §6270.5**

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Collected	Updated
Sensus	AutoRead	Water Billing	Customer Billing Meter Reading	Public Works Admin Services/Utility Billing	Monthly	Monthly
ESRI	ArcGIS Desktop ArcGIS Spatial Analyst	Geographic Information Systems (GIS)	GeoDatabase	Community Development/GIS	As needed	As needed
Facility Dude	Maintenance Edge	Work Order Management Maintenance Scheduling	Public Works work order creation and management  Public Works maintenance scheduling	Public Works	Daily	Daily
Microsoft	Exchange	Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
Tyler Technologies	Eden	Financial System	Accounts Receivable Accounts Payable Payroll Purchasing General Ledger Tracking	Admin Services/Finance Division Information Technology	Daily	Daily
Laserfiche	Laserfiche	Electronic Document Imaging and Management	Document Repository	City Clerk Information Technology	Daily	Daily
Solarwinds	Web Help Desk	Helpdesk Ticketing System	HW/SW Inventory Track/Manage/Submit Requests Knowledgebase Business License	Information Technology	Daily	Daily
Online Solutions	Citizenserve	Customer Request Management	Permitting Inspections Code Enforcement Request Management	Community Development Admin Services/Finance Division Information Technology	Daily	Daily
AGP Video	SLO-Span	City meeting management	Webcasting Agenda Management	City Clerk Information Technology	As needed	As needed
CivicPlus	CivicPlus Hosted Website	City Website	<b>Content management for:</b> Web Posting; Calendars; Documents <b>Recreation Management:</b> Online Registration; Online Payments; Track Class Registration	City Clerk Admin Services/Finance Division Recreation Dept Information Technology	As needed	As needed
Complus Data Innovations	FastTrack	Parking Enforcement and citation management	Citation Management	Neighborhood Services	As needed	As needed
OpenGov	OpenGov	Financial Reporting and Transparency	Financial Reporting Engine	Admin Services/Finance Division	As needed	As needed
Quadrant Systems	Receipt Accounting System	Cash management	Receipt Accounting	Admin Services/Finance Division Information Technology	Daily	Daily

Posted: May 2, 2016